

Meter serial # _____

Account # _____

Start Service Date _____

Meter reading when moving in _____

APPLICATION FOR HAWKEYE MUNICIPAL UTILITY SERVICES

Today's Date _____

Name _____

Service Address _____

Billing Address _____

E-mail address _____

Own ___ Rent ___ Name of Landlord _____

Social Security # _____

Copy of Drivers License and # _____

Home Phone _____ Cell Phone _____

Employer _____ Phone _____

I (We) hereby apply for utility services for the premises listed above pursuant to the rules of the utilities. I acknowledge that all statements given above are honest and accurate to the best of my knowledge. I agree to pay for all bills utilities provided to me by the City of Hawkeye. If I fail to pay bills on a timely basis, I understand that utility services may be discontinued. I understand the deposit made with this application will be retained by the City of Hawkeye for 24 months or until 24 consecutive months of timely payment whichever is longer for homeowners. Renter deposits will be retained and applied to final service bill or refunded if final bill is paid in full. **I further agree to give prior notice to the City of Hawkeye of my intent to discontinue utility services and agree to pay my final bill promptly and in full.** If I fail to inform the city I am moving and want utilities disconnected I will be billed and I am held responsible for any payments up until the time and date I tell them to disconnect. Water deposit will not be refunded until the account is paid in full. I will not be allowed utility service at a new Hawkeye address if I am delinquent at a previous Hawkeye address until the previous bill is paid in full.

I _____ have read and understood that if I have a sump pump, I am not allowed to have it pump into the city sewer system.

Signed _____ Date _____

12-2-2019 Deposit \$150.00

Date Paid _____

Received by _____

Should you have questions about the deposit or some other aspect of utility service, please call City Hall at **563-427-4830**. A copy of the utility's ordinances (operating rules) are available for inspection in our office. These rules are subject to change from time to time. Matters pertaining to rates are under the exclusive jurisdiction of the Hawkeye City Council.

City of Hawkeye
104 S. Second St. PO BOX 145
Hawkeye, IA 52147
563-427-4830
hawkeyecityclerk@hotmail.com

To: Resident
RE: Sewer Systems and Storm Water Drains
Dear Property Owner:

The City of Hawkeye is taking steps to reduce inflow and infiltration (I&I) of surface and groundwater into the sanitary sewer system. A lot of this is contributed to downspouts, sump pumps, leaky basements, and/ or footing drains connected to the sanitary sewer system. In heavy rains, these connections cause the system to overload, resulting in basement back-ups and sewer overflows that introduce raw sewage into the environment. The Iowa Department of Natural Resources has issued the City of Hawkeye several warnings regarding I&I, and suggests the City take action. Below is the City's Ordinance already in effect:

1. *No person shall discharge or cause to be discharged any storm water, surface water, groundwater, roof runoff, subsurface drainage, including interior and exterior foundation drains, leaky foundations, uncontaminated cooling water, or unpolluted industrial process waters to any sanitary sewer.*
2. HERE ARE SOME NUMBERS THE CITY IS SEEING OF INFILTRATION: On May 28th we pumped 34,000 gallons of potable water at the well house. At the lift station we had 41,000 gallons of sewage go out to the lagoons. These 2 numbers should be relatively the same. On the very next day, May 29th we had approx. 1.5 inches of rain, which caused an increase of flow at the lift station of 173,769 gallons of sewage going to the lagoons. We only pumped 25,000 of potable drinking water at the well house. That's 695% more than what it should be. On June 10 when we had over 4 inches of rain. The flow going into the lift station was 1250 gallons per minute, we typically see 25 to 30 gallons per minute. That gave us a daily total 721,488 of sewage going to the lagoons. We also bypassed 173,000 gallons into the waterway, which the DNR does not like at all. Potable water pumped at the well house for the day was 43,000 gallons.

Below are a few options to direct your storm water to:

1. Connecting directly into the City's storm sewer if applicable
2. Discharging into yard at least 10 ft. away from your house to prevent recycling of water
3. Discharging onto the street, curbs or driveways
4. Gutter removed from downspouts and extended away from the house
5. Install a French Drain

If you see that your residence is not in compliance with the City Code, we ask that you address the issue and follow the steps above to eliminate any future infiltration.

The past few years the City of Hawkeye has also seen a rise in the grass clippings, leaves and debris disposed of into the city streets. We are sending this notice to each property owner as a reminder, even if you have NOT violated this Ordinance. This debris runs into our storm water which is designed for rain water and snow melt. Our system must flow freely to work properly.

If these violations continue this mowing season, those not in compliance will receive a Notice to Abate Nuisance letter along with a photo confirming the violation and you will be given a number of days in which you have to correct the situation. After your initial Nuisance letter, if you continue to violate the Ordinance you will be issued a Municipal Infraction. This infraction can result in a monetary fine.

Please help us keep the pipes clean.

**** **Mowing season and fall, there will be zero tolerance of violations of the grass clippings and leaves Ordinance** ****

Respectfully,

Dorty Yauslin

Clerk/Treasurer